

12800 Arbor Lakes Parkway, P.O. Box 1180, Maple Grove, MN 55311-6180

Resident Notice:

VOLUNTARY RECALL OF HEAT RECOVERY VENTILATORS

It has been brought to the attention of the City of Maple Grove that homes with **heat recovery ventilation** (**HRV**) **systems** manufactured by **Venmar Ventilation Inc.** may be at risk of fire. The thermal protector in the motors of these systems can fail and pose a **potential fire hazard**. If a heat recovery ventilator overheats and starts on fire, it can spread to other nearby combustibles and cause substantial damage to a home, including putting homeowners at risk.

HRV's are part of many home heating, cooling, and ventilation systems and are usually located close to the ceiling of the furnace room. The HRV is a metal box connected to several air ducts and typically supplied by a normal electrical plug. The HRV is designed to remove moist, stale air from homes and provide replacement fresh air from outside. The exact number of these units is not exactly known but could be 15,000 or more of these units in homes in Maple Grove.

Residents should do an inspection of their furnace room to determine if they have an HRV, double check the make and model and call the number below if they suspect their HRV is recalled. Consumers should immediately turn off and unplug their ventilators and contact Venmar to receive instructions on how to participate in the recall. Venmar Ventilations, Inc. is providing a free power plug adaptors for consumers to use with their unit. The adapter will not stop a unit from overheating but is designed to shut down power to the unit when it does overheat.

Certain HRV models produced and installed between <u>1991 and 2001</u>, and between <u>October 2006 and August 2007</u>, are affected. While Venmar manufactured these models, to date, the affected units were identified with the following brand names:

Aston PrepAir
Broan Protech
Bryant Rheem
Carrier Ruud
Conformax Sears
Day & Night Vane

Flair vänEE Brand Guardian by Broan Venmar AVS Heil Weatherking

NuTone York Brand (standard model)

Payne Venmar

Homeowners with Venmar HRV systems manufactured and installed during the above periods should **immediately turn off and unplug their unit**. Homeowners should then **contact Venmar at 1-866-441-4645**, **or at <u>www.venmar.ca</u>** to determine if their unit is affected.

Remember to check your smoke alarms monthly to be assured they are working properly. If you would like to speak to a representative from the fire department please call 763.494.6091.